

# EMERGENCY MANAGEMENT



## NOTE FROM THE TOWN MANAGER

As another winter is upon us, we want to let you know what we are doing to plan for winter storms, power outages, and other emergencies. Our team comprised of Police, Fire, DPW, Library, COA, Recreation, Health, and other critical staff and volunteers are coordinating our emergency response efforts to recover as soon as possible from each event. The first, and most critical phase of emergency management is making sure we, as your town team are prepared and that we do everything we can to ensure that you and your household are prepared. This newsletter is an easy way to make sure you have important information at your fingertips. We can't prevent the storms and power outages, but we can, with your help, keep you connected, give you up to date information on what is expected, updates on the storm, availability of shelter services, warming and charging stations, and a sense of when we might have power restored and roads cleared.

“The goal is to meet every need that our residents have during an emergency situation, and to return the Town of Eastham to normal as quickly as possible.”

Adam Bohannon, Eastham Police Chief  
& Town Emergency Manager

The Town has two great communication tools that will help us reach you. Please consider registering for **CODE RED** messages, so we can keep in touch throughout an event and **Eversource Outage Alerts**. If you sign up for these tools, you will receive messages directly from the Town of Eastham and Eversource. These messages are specific to Eastham and your address. If you need assistance with either of these, the Senior Center is offering **“Tech Help” every Tuesday at 1:00 p.m.** Drop in and they will help you sign up for these great updates. We will also have regular updates on our new Emergency Management page on the Town's website at [www.eastham-ma.gov](http://www.eastham-ma.gov), and on Facebook. Let's work together to make this a safe, warm and bright winter.

Jacqui Beebe  
Eastham Town Manager

## CODE RED EMERGENCY ALERTS



CodeRed is a notification system for residents and their families to be alerted of important public safety, weather or other information via telephone/cell phone/email messages. It uses geolocation to help us target warnings for the Town to specific areas, when necessary,

### How to Sign Up:

1. Visit the Town's website
2. Police Department Page
3. Click on Code Red Sign Up
4. It will redirect you to "OnSolve Community Notification System"
5. Create Account

## EVERSOURCE OUTAGE ALERTS

### How to Sign Up for Eversource Alerts

Log into your Eversource Account, from there you can sign-up to receive outage alerts via a channel of your preference during storms and other outages. Before a storm make sure your current telephone number and email address are updated.

### Text Alerts

Opt in for text alerts, with text alerts, you can quickly report an outage (text OUT to 23129) or request updates (text STAT to 23129).

### Eversource Mobile App

Download the Eversource Mobile App ahead of severe weather so you can report an outage or view our outage map. The free app is available for download at Google Play and the App Store.

## HOW TO PREPARE FOR AN EMERGENCY



**Have different ways to receive alerts so we can get in touch before, during and after the storm.**



**Make an effort to meet your neighbors so you can check in with them in case of an emergency.**



**Be ready for power outages. Only use generators and grills outdoors and away from windows. Install working carbon monoxide detectors on every level of your home.**



**Gather supplies - food, water, medication and supplies for each person in your household for at least 3 days.**

